

## Terms and Conditions

- This promotion is applicable only at participating outlets in Al Wahda Mall and excludes Lulu Hypermarket, Service outlets, Money Exchanges, Banks and other Bill/Utility payment kiosks.
- To participate in the promotion, every participant primarily needs to have a minimum purchase value of AED 200 made from participating outlets in the mall, during the promotion period: 27<sup>th</sup> January to 13<sup>th</sup> February 2019.
- Every minimum spend value of AED 200 from the Mall entitles a customer with One (1) Digital Raffle Coupon for the promotion.
- Only UAE residents above 18 years old and above are eligible to participate.
- The Mall Management reserves the right to disallow entries in its absolute discretion and without giving reasons. The Mall Management reserves the right, at any time, to verify the validity of entries and determine the eligibility of participants (including on participant's identity) and to disqualify any entry or refuse to award a prize where false or duplicate or misleading details have been given by a participant, or where a participant has behaved in a fraudulent or dishonest manner, or otherwise than in accordance with these terms and conditions or the spirit of the promotion.
- One lucky shopper will receive Al Wahda Mall Gift Vouchers worth AED 5,000 each weekend. Winner declaration for weekly draw will be on 31<sup>st</sup> of January and 7<sup>th</sup> of February 2019.
- Draw dates are subject to change without notice. Winners will be notified through the phone numbers/emails provided on their coupons. Incomplete/Incorrect entries provided for the draw will be disqualified automatically.
- Winners should produce the following within 30 days of the notification failing which the same will be forfeited:
  - Digital Raffle Coupon received in mail
  - Original Bill used for Coupon claim
  - Valid ID proofs (Passport copy/Emirates ID)
- No clubbing or carry-forward of any bill purchases will be permitted. Coupon Claim should be made on the same day of purchase.
- Al Wahda Mall Management/Lulu Group International Staffs, its associates & Tenant Staffs are not eligible to participate in the promotion. In case of any doubt, the details will be scrutinized and Al Wahda Mall Management's decision will be binding.
- Upon getting selected in the raffle draw the participant agrees to provide all necessary information as will be requested by the Mall Management to authenticate his/her identity and thereby to claim the prize.
- No prize is transferable, changeable or redeemable for cash. If a winner cannot accept the prize for any reason, that prize will be void and no compensation will be payable.

- The Mall Management will not be responsible for any misplacement / loss / damage / expiry of the prize(s) after its claim by its winner. The validity period of the prize(s) will be effective from the date of prize claim agreed to be collected from the Mall management or issued from the Mall Management.
- By participating in this promotion, the participant(s):
  - Gives his/her consent to receive promotional information from the mall, from time to time. The mall also guarantees customer information collected will not be shared to any third party.
  - Agree to the use of their names, photographs and likeness for promotional/advertising purposes without charge, and agree to make themselves reasonably available for this purpose. The ensuing copyright will rest with the Mall Management, without any claim to compensation from the participants.
  - Fully and unconditionally agrees to and accepts all the Terms & Conditions and the decisions of Al Wahda Mall Management, which are final and binding in all matters related to the Promotion.